

Treasury in Housing 2020 – Top Tips

We're looking forward to welcoming you to Treasury Management 2020. Check out our five top tips to help ensure an optimum online experience.

1. When logging into the virtual event platform use either the Firefox or Chrome browser (you may need to download new versions if you don't use these frequently).
2. When you first sign in please update your password. (passwords must be at least 8 characters and include each of the following: uppercase letter, lowercase letter, number and special character (#!*)).
3. Once you're in the platform, close any tabs, applications and programmes on your computer that you aren't using as this will reduce your computer speed and affect your experience. Close and reopen the browser if you have issues.
4. Give yourself plenty of time to login before the start of the conference.
5. We recommend you test your connection in advance. You can test it [here](#).

If you still experience issues please use the live chat facility or speak to our Customer Service team [via email](#) or by calling 0207 067 1066.